READY FOR CANADA?

Sign Up for Phone Plan before You Travel to Canada

Who are we?

PhoneBox is a Canadian wireless phone company offering affordable mobility plans on 4G LTE networks, powered by Rogers and Telus. We provide a SIM card with a Canadian phone number before or upon students' arrivals. Arriving students will be able to talk with their families and friends and access mobile data as soon as they land in Canada. We have helped tens of thousands of students every year to communicate with their families and friends in home countries since 2011.

Why Us?

- FREE Shipping to your homeland or place you will be staying in Canada
- GET a Canadian Phone Number in advance prior to arriving in Canada
- No Contract (Services 100% Guaranteed)
- No Activation and Cancellation fee
- International Credit Card(Students or Parents) accepted
- Vacation Plan up to 6 months
- Multiple Languages Supported(English, French, Japanese, Chinese, Korean, Portuguese, German)

Why is a Canadian Phone Number necessary?

We highly recommend you to prepare a phone number in advance in case of unforeseen issues before you arrive in Canada.

Case 1: **Providing your information to CBSA (Canada Border Services Agency)**

You will be required to fill in your personal information including a Canadian Phone Number for measuring safety and health conditions. If you download the app "ArriveCAN" to submit mandatory information in advance, you will reduce wait times and limit contact at the border.

Case 2: **Communicating with your homestay family or agents when you arrive and quarantine.**

Airport has Wi-Fi, but you might have an unstable network. If you have a local phone number, you can communicate with the person who will pick you up at the airport. Also, your family members can keep your Canadian phone number in advance, so they can contact you after your arrival.

How to Get a Phone Number in advance

PhoneBox has an easy and quick way to sign up for a phone plan while you are in the homeland.

- *STEP 1.* Go to PhoneBox activation**: https://prepaid.gophonebox.com/?bn=3104**
- *STEP 2.* Fill out Your Name, Email Address, Destination, Starting Data and Shipping Address
- *STEP 3.* Select a Prepaid Plan
- *STEP 4.* Click [Continue to Billing]
- *STEP 5.* Select the payment option (Credit Card/PayPal/WeChat/ALIPAY)
  Auto Payment: PhoneBox will charge the plan fee every cycle automatically with a credit card until a termination request is received. You will receive a notification by SMS when the payment is made.
- *STEP 6.* Receive a Welcome to Phonebox email
- *STEP 7.* A SIM card will be shipped to your homeland
- *STEP 8.* Receive a Phone Number from PhoneBox via Email

A Canadian Phone Number will be sent 2 weeks in advance prior to your departure.

- *STEP 9.* Insert the SIM card into your device when you arrive in Canada.

PhoneBox Plan

Unlimited Canada-wide calling & messaging + International messaging

- Our plans are powered by Rogers Network
- Data Protection: when your data is exhausted, the network will be cut off. Calling and Texting are still available to use during the service cycle
- Unlimited Canada-wide calling & messaging + International messaging
- Add-on **100 mins International** calling package $5+tax
- Prepaid plan operates on a 30-day recharge cycle.
- Set up Automatic Top-Up and get a discount of $5/month

FAQ

- **When should I sign up for a PhoneBox plan?**
  We highly recommend you to sign up at least 14 days prior to your departure date. We will ship a sim card to your homeland, so you will receive it before you fly to Canada.

- **I signed up but I could not fly to Canada… What should I do?**

  Please contact PhoneBox customer care immediately, we will cancel your activation request and refund an amount you pay..

Contact Us

If you have any questions or concerns, please feel free to contact us!!

- Call Toll free: **1-855-886-0505**
- Website: **www.gophonebox.com**
- Email: **services@gophonebox.com**